

Assignment:
Personality Assessment and Dialogue
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Course: MGT 360
Title: Management and Organizational Behavior (3 units)

“He who looks outward sleeps; he who looks inward wakes.”
---Carl Jung (1875-1961)

“Each person’s life is lived as a series of conversations.”
---Deborah Tannen (1945-)

Goal:

The goal of this assignment is to learn about the world of personality assessments and the concomitant management dialogues by taking one of the leading and most widely accepted inventories—the “Big Five.” Another such assessment is the Myers-Briggs Type Indicator (MBTI), which you probably took in the BUS302 “Gateway” course.

Instructions:

Go to the web site below and take the online assessment. The assessment consists of 120 items. First, you will need to check two boxes (look carefully on the screen) to indicate that you understand there is a slight chance the program might crash (don’t worry—it won’t crash) and that you understand the limitations of the test (which I will also explain in class). Second, go to the bottom of the page, click “Send” to begin answering the questions. I estimate that completing the entire assessment (the 120 questions are split into two sections of 60 questions each) will take between 15 and 45 minutes, depending on a number of factors. The profile works by comparing your answers to others’ answers in similar (but broad) demographic groups.

<http://www.personal.psu.edu/faculty/j/5/j5j/IPIP/ipipneo120.htm>

Take your time and answer each question as honestly as you can. *There are no right or wrong answers.* Answer the questions as you really *are* (social identity) as opposed to how you would *like to be* (social desirability)—otherwise you will not get a true assessment of your personality. This is very important.

Confidentiality:

You may share the results of the profile with anyone you like to obtain general feedback, *except* another student (even a close friend) in class.

Due Date:

This work is due at the date and time listed on the “Course Outline.”

Deliverable:

After you finish the assessment, you will receive a printout (approximately 8 or 9 pages) of your results. Print out **TWO COPIES** – one for you to keep, and one for you to turn in to the instructor along with your write-up essay (staple the profile output to your essay).

The assessment will measure your personality along five dimensions (“OCEAN”) – *Openness to experience*, *Conscientiousness*, *Extraversion*, *Agreeableness*, and *Neuroticism*, and. The vocabulary of the report is important but occasionally opaque, so make sure you read the entire report. You may also wish to keep a college dictionary handy to look up words for which you don’t know the meaning.

Narrative structure:

After reading your results and reflecting on them thoroughly, prepare a short essay in the format of a management-oriented dialogue. That is, create an organizational situation that might involve the role or examination of personality, including (but not limited to) “supervisor-subordinate”, “executive-manager”, “peer manager-peer manager”, “performance evaluation”, or “new hire or new promotion interview”. The major criterion is that the dialogue involves two individuals, one of which (either one) is you. In general, the dialogue should traverse the 1), *reliability and validity* of the personality profile results, 2), the opportunity and possible strategies to leverage the *strengths* (relatively high scores) identified in the personality profile results, and 3), the challenges and possible interventions to overcome the *weaknesses* (relatively low scores) identified in the personality profile results. Ensure that your dialogue incorporates some of the vocabulary (5 dimensions, with 6 facets for each dimension) from the profile results.

As long as you address the three areas above, the thesis(es) and argumentation/logic of the management dialogue is not fixed in any way. In some ways, the dialogue is a “screen-play” with the emphasis on the *discourse* (discussion) of the *actors* (individuals). I want to choose a possible (real or imagined) business/management conversation that you feel is important. The first paragraph of the essay should describe the management (organizational) situation in a clear and compelling manner. Similarly, the final paragraph of the essay might be a general conclusion or other comments that don’t fit neatly in a dialogue format.

Turn in the dialogue and the actual print-out of the personality profile with your results. Please be sure to put your name on both the essay and personality profile in case they get separated. Please staple the two printouts together with your essay on top of the results.

Length:

This essay is to be no less than two and one-half pages in length and no more than four full pages in length.

Performance Measurement:

The scoring rubric for this assignment is as follows:

- 2 - description of a realistic management (organizational) situation
- 2 - *breadth* of the dialogue (chiefly, effective use of multiple dimensions)
- 2 - *depth* of the dialogue (chiefly, effective use of detailed facets)

Tips/Suggestions:

I suspect many students will write about an actual conversation involving personality from their work experience, or perhaps the manner in which a conversation might proceed for a future job interview. Those situations are just fine.

The following situations and topics are some ideas related to important management conversation of “performance”. Personality, of course, can influence performance, although reasonable individuals may differ on the particular impact of personality. One or more of the following ideas may spark your creativity and thought for this assignment. These were excerpted and adapted from the following book—Green, M. (2013), *Painless Performance Conversations*, Wiley.

- Clarifying or Sharing Expectations
- Linking Attitudes and Actions
- Increasing the use of (relatively objective) Evidence over (relatively subjective) Judgment
- Expanding Curiosity, Possibilities, and Opportunities
- Creating a Culture of Ownership
- Improving Confidence without Hubris

The following situations and topics are some ideas related to the “most difficult conversations” that occur often in organizations. Personality, of course, is one part of such conversations, although—again—reasonable individuals may differ on any given aspect of personality and its overall role in the situation. These are adapted from the following book—Stone, D., Patton, B., and Heen, S. (ed.s) (2010), *Difficult Conversations 2nd. ed.*, Penguin Books.

- Exploring Each Other’s Stories
- Separating Intent from Impact
- Reducing and Eliminating Blame; Focus the Conversation on Contributions
- Learning to Manage Your Feelings (or Else They Will Manage You)
- Articulating Your Identity and Purpose
- Improving Your Active Listening Skills
- Speaking with Clarity and Power
- Learning to Lead and Problem-Solve